

OHIO 9-1-1 NEWSLETTER

April 2015

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Ohio 9-1-1 Administrator Named

The Department of Administrative Services (DAS), Office of Information Technology (OIT), recently hired Rob Jackson as the new Ohio 9-1-1 Administrator. He started his new role on Monday, March 23rd, 2015 and is located on the 19th Floor of the Riffe Center within the GIS Offices.

Rob recently retired after 25 years with the Ohio State Highway Patrol where he commanded the Technology and Communication Services Section. His experience includes oversight of 9-1-1 operations, dispatching, MARCS operations, telephone service, computer operations, LEADS and AMBER Alert. Rob's local experience includes 18 years as a first responder (volunteer firefighter, EMT and state trooper), working with local agencies concerning LEADS and AMBER Alert operations and serving four and a half years on a local school board.

Rob holds a Bachelor of Specialized Studies degree from Ohio University and has completed his Masters of Public Administration at Marist College, with graduation scheduled for May. Additional education includes the US Army War College Strategic Leadership Program and the Northwestern University School of Police Staff and command.

As the new Ohio 9-1-1 Administrator, the NG 9-1-1 project, as well as 9-1-1 operations overall, will be a focus every day to ensure the best possible system is put in place, training is kept up to date and state support is available to all County 9-1-1 Coordinators.

County 9-1-1 Coordinators Listing

The County 9-1-1 Coordinator Listing has recently been updated and is accurate for all of Ohio's 88 counties. After review by each county coordinator by the end of April, the new database will be sent to all County 9-1-1 Coordinators. A six-month follow-up process will be implemented to ensure all contact numbers, names and email addresses remain accurate. As the new Ohio 9-1-1 Program Office website is built, this database will be available for anyone looking to contact a County 9-1-1 Coordinator throughout the state.

Summer Information Series

There has been a lot of activity with the ESINet Steering Committee recently and several issues are nearing finalization, including the proposed PSAP Rules, and a variety of 9-1-1 Program Office activities. In an effort to assist in keeping up to date and ensuring everyone has all information needed in planning for the changes to 9-1-1 in Ohio, a Summer information series is being planned.

Information will be distributed in the next couple of months concerning this series. The initial plan is to have the Ohio 9-1-1 Administrator and other supporting staff present the current status of the program, as well as plans for the future. All County 9-1-1 Coordinators will be invited and encouraged to bring other interested parties.

Website

The new Ohio 9-1-1 website is coming soon. Information sharing, forums and other features will be gradually phased in to the site and it is hopeful the new website will be an informative tool for anyone interested in Ohio's 9-1-1 system. Stay tuned for more information and a link to the website.

Newsletter

This first edition of the Ohio 9-1-1 Newsletter is being distributed online to all County 9-1-1 Coordinators and other interested parties. If there are any other interested parties who wish to receive it, please forward their e-mail address to: Rob.Jackson@das.ohio.gov

In addition, if you would like to submit an article or news item for the newsletter, please send your submission to the same e-mail address. The newsletter will be distributed quarterly: January, April, July, & October.

News Update

- The 9-1-1 Program Office met with an Ohio OARNet representative to discuss plans for the state ESINet. OARNet will present an overall plan for ESINet at the July 9th, 2015 ESINet Steering Committee meeting.
- The 9-1-1 Program Office participated in the Ohio SCIP planning session and gave an update on current NG 9-1-1 and ESINet activity.
- A meeting was conducted concerning the Governor's Human Trafficking Training Initiative. The 9-1-1 Program Office coordinated the meeting between the Governor's Office Staff and representatives from NENA and APCO.
- Plans are currently underway to host a DHS Training Assistance Program for County 9-1-1 Coordinators concerning NG 9-1-1 and equipment planning activity.