PSAP Operations Rules

The PSAP Operations Rules formally adopted by the ESINet Steering Committee on April 21 became effective May 12. PSAPs throughout the state now have until May 12, 2018, to reach compliant status with all of the PSAP Operations Rules. The implementation of the rules is the result of a near two-year effort by the ESINet Steering Committee and PSAP Operations Subcommittee. The Ohio 9-1-1 Program Office wishes to thank all of the individuals and groups who helped fulfill this requirement set forth in ORC 128.021.

During the next two years, the 9-1-1 Program Office will begin preparing for compliance checks with these operational standards. Sometime in 2017, an additional staff member will be hired to oversee the compliance and training program associated with the standards. In addition, prior to the May 12, 2018, deadline, the 9-1-1 Program Office will seek counties wishing to participate in a voluntary, consequence-free practice audit, for both the purpose of allowing the compliance and training officer to practice PSAP auditing and to allow individual counties to test themselves without the risk of a penalty. Audits will be completed on a county-by-county basis, rather than by individual PSAPs.

NG 9-1-1 Consultants

CDI/L. R. Kimball and Associates have been retained as Ohio’s consultants for the development of a Next Generation 9-1-1 (NG 9-1-1) system. The team from CDI/Kimball comes to this project with a considerable amount of experience in public safety and NG 9-1-1 projects. They will work closely with the ESINet Steering Committee and the Ohio 9-1-1 Program Office during the coming year to advance the goal of making NG 9-1-1 a reality in Ohio.
On June 21, the Ohio 9-1-1 Program Office held a series of initial kickoff meetings with the team of consultants and other parties closely involved with the project. During the course of the next year, the consultants will develop a request for proposals to construct an NG 9-1-1 system in Ohio (RFP) and help evaluate the responding proposals. This work will be in cooperation and under the supervision of the Ohio Department of Administrative Services’ Office of Procurement Services. The consultants also will be responsible for conducting an economic impact and funding study related to the development of NG 9-1-1 in Ohio. This study will include an estimate of the cost to build the system as well recommendations on funding models. Those recommendations will be presented to the ESINet Steering Committee, who will ultimately make recommendations to the Ohio legislature.

**College Interns and Elementary 9-1-1 Education Curriculum**

The Ohio 9-1-1 Program Office recently welcomed college interns Samantha Brown and Amber Leyrer. Samantha and Amber will develop a 9-1-1 educational curriculum for kindergarten through fourth-grade students. The resulting presentation will be packaged and made available to public safety agencies that have a need for this type of presentation. Samantha is a junior at Ohio University studying early childhood education. Amber is a senior at The Ohio State University studying security and intelligence with a focus on public safety. We are thrilled to have them join our team for the summer.

**State Fair Collaboration Between Ohio 9-1-1 and Ohio AMBER Alert Advisory Committee**

The Ohio 9-1-1 Program Office and the Ohio AMBER Alert Advisory Committee will maintain a booth at the Ohio State Fair, being held July 27 through Aug. 7. The goal is to promote awareness among citizens about public safety issues such as the use of the 9-1-1 system, AMBER Alerts and other related alerts, and what to expect in the future in terms of upgrades to the 9-1-1 system. At least one staff member from either the 9-1-1 Program Office or AMBER Alert Advisory Committee will be present each day of the fair to distribute materials and answer
questions about either program.

1st Annual Ohio 9-1-1 Symposium

The Ohio 9-1-1 Program Office will host the Ohio 9-1-1 Symposium on Wednesday, Sept. 14 at the Ohio State Highway Patrol Academy, which is located on the Ohio Expo Center grounds. The symposium will include presentations and information relevant to 9-1-1 development in Ohio. The Ohio chapters of the Association of Public Safety Communications Officials (APCO) and the National Emergency Number Association (NENA) will conduct their quarterly business meetings as part of the symposium. The keynote speaker will be Columbus-area sports broadcaster Dom Tiberi whose talk regarding the dangers of texting and driving will be entitled "Maria’s Message." For registration and other details as they become available, please check the Ohio 9-1-1 Program Office website.

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