

# Ohio 9-1-1 Newsletter

April 2017

## Bailey Receives Ohio 9-1-1 Distinguished Service Award

Congratulations to Morgan County 9-1-1 Coordinator Dave Bailey who was presented the 2017 Ohio 9-1-1 Distinguished Service Award at the March 8 in-person meeting of the ESINet Steering Committee. The award was presented by ESINet Steering Committee members and Rob Jackson, Ohio 9-1-1 Program Office administrator. Mr. Bailey has been an integral part of the journey toward NG9-1-1 in Ohio as Morgan County was the first county to participate in the ESINet Pilot Program, in which 9-1-1 traffic is transported over OARnet.

As part of the program, Morgan County has 9-1-1 equipment located at the State of Ohio Computer Center (SOCC) that processes all 9-1-1 calls and sends them to the PSAP. The relevant information associated with the 9-1-1 call is transported via OARnet as a means to test what will eventually be the backbone of the ESINet for the Ohio NG9-1-1 system.

Morgan County has been operating on this system since July 2014 with outstanding results. Mr. Bailey has consistently been engaged with all aspects pertaining to 9-1-1 and the development of NG9-1-1, as well as providing assistance in other areas such as hosting DAS Director Robert Blair for a demonstration of the Pilot Program and hosting the Ohio 9-1-1 Program Office college interns for an introduction to 9-1-1 issues and the PSAP. Mr. Bailey also has assisted the Ohio 9-1-1 Program Office with presentations at the National Emergency Number Association Critical Issues Forum in Columbus.

The Ohio 9-1-1 Program Office and the ESINet Steering Committee are proud to recognize Dave Bailey with the Ohio 9-1-1 Distinguished Service Award and would like to thank him and the rest of the 9-1-1 community in Morgan County for the excellent work they do each day in providing the best possible emergency services to the residents of Ohio.



*Dave Bailey (second from right) receives the Ohio 9-1-1 Distinguished Service Award.*

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## **Ohio 9-1-1 Program Office 2016 Annual Report**

The Ohio 9-1-1 Program Office 2016 Annual Report is now available to be viewed by the public at [911.ohio.gov](http://911.ohio.gov). The report outlines significant activities the Ohio 9-1-1 Program Office undertook in 2016. Highlights include the passing of the PSAP Operations Rules, work with the NG9-1-1 consultants on the request for proposals for the statewide NG9-1-1 system, release of the Ohio 9-1-1 elementary education curriculum, and the first ever Ohio 9-1-1 Symposium.

The annual report is located under the “Shared Documents” section of the “ESINet Steering Committee” tab.

## **Ohio APCO/NENA Conference 2017**

The Ohio chapters of the Association of Public Safety Communications Officials (APCO) and the National Emergency Number Association (NENA) held their annual conference at Kalahari resort in Sandusky, Ohio, from April 9 to 12. PSAP Operations Sub-Committee Chair Jay Somerville and Ohio 9-1-1 Administrator Rob Jackson gave a presentation on the PSAP Operations Rules passed by the ESINet Steering Committee in May 2016. The 9-1-1 Program Office also operated an information booth throughout the conference. In addition, the APCO and NENA chapters presented the 9-1-1 Program Office with “The Thin Gold Line,” a piece of art representing the 9-1-1 emergency communications community. The piece was signed by members of APCO and NENA present at the conference.



*Ohio 9-1-1 Program Office Staff pose with “The Thin Gold Line.”*

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### **Compliance and Support Position Coming Soon**

The Ohio Department of Administrative Services will post a job opening sometime after July 1 seeking candidates for the position of compliance and support coordinator for the Ohio 9-1-1 Program Office. It will be the responsibility of this individual to refine and implement a compliance and support program that will fulfill the requirement in ORC 128.57.

Please check [911.ohio.gov](http://911.ohio.gov) often for new details about this position as they become available.

### **FCC and National 9-1-1 Survey Released**

The Federal Communications Commission (FCC) and the National 9-1-1 Program Office have released their annual surveys, this time collecting information for 2016. As such, the Ohio 9-1-1 Program Office has developed and released a survey form to collect relevant information and report it to the requesting federal agencies. This year, two formats for the survey have been released, in an attempt to streamline the data collection process while also accommodating for the needs and preferences of everyone involved. Survey responses are due to the Ohio 9-1-1 Program Office by Friday, May 19.

### **Contact Information**

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