

**Statewide Emergency Services Internet Protocol Network  
Steering Committee  
January 17, 2019**

The January 17, 2019 ESINet Steering Committee teleconference meeting was scheduled at 11:00AM. Melissa Wulliger called the roll.

**Members present:**

Representative Rick Carfagna, Ohio House of Representatives  
Commissioner Ed Humphrey, County Commissioners' Association of Ohio (Teleconference)  
Matthew Hiscock, Ohio Municipal League  
John Leutz, County Commissioners' Association of Ohio  
Jason Loree, Ohio Township Association

**Other Attendees:**

Rob Jackson, Ohio 9-1-1 Administrator  
Staff from Senator O'Brien's office

Rob Jackson started the meeting off with the first agenda item, which was to approve the meeting minutes from December 2018. Mr. Jackson asked if any of the members present had any revisions or comments regarding the minutes. There were no changes, so Mr. Jackson requested a motion. *A motion was made by Mr. Leutz to accept the minutes and was then seconded by Commissioner Humphrey. There were no discussions and a roll call vote was taken:*

Representative Rick Carfagna - yes  
Commissioner Ed Humphrey - yes  
Mr. Hiscock – yes  
Mr. Leutz – yes  
Mr. Loree - yes

*All committee members voted to approve the minutes.* Mr. Jackson shared that those minutes will be posted on the website as usual.

Next on the agenda are the Sub-Committee Updates. Mr. Jackson introduced Dave Blackstone, Technical Standards Sub-Committee Chair. Mr. Blackstone shared the Sub-Committee has not met since the last ESINet meeting, but that the committee will have a meeting prior to the next ESINet Steering Committee meeting. He will provide updates at that time.

Jay Somerville was introduced as the PSAP Operations Sub-Committee Chair. He reported that there has not been a meeting recently, but his committee is prepared to assist whenever needed. Mr. Somerville offered a reminder for PSAP and communities, that the Ohio APCO/NENA Conference will host an excellent group of vendors if there is an interest in equipment and Ohio 9-1-1 Program office will be presenting. The dates are April 14 through the 17<sup>th</sup>. Please try to attend. Mr. Jackson stated that the Ohio 9-1-1 Program office will have a booth and planned presentation regarding S&C report and where we are with NG9-1-1 and will be partnering with other state agencies like MARCS.

Mr. Jackson continued with his update starting with the Support and Compliance Program, which began with a training phase, then implementation phase. 2018 was a compressed year and

now 2019 starts the operational phase. There were no financial penalties for 2018. The purpose was to prepare for the processes in the future.

Now in the operational phase, Sharon McMurray has created a check off system, from the information that was reported in 2018, so as to not overburden the counties. As of now, we will be following Rule 5507-1-19, which includes the process of setting a reasonable date for compliance and review by the ESINet Steering Committee, eventually culminating in notifying the Department of Taxation to halt funds until the county is complaint. The goal is for all counties to be complaint. Ms. McMurray shared that 87 counties have submitted and 60 counties are in full compliance with only one county that has not responded. Ms. McMurray shared a compliance map.

Mr. Jackson had a few rule interpretations that the Committee needed to decide. He continued to explain the specific rules and asked the Committee for feedback. The first one addressed how data was gathered and reported. The request for a decision is to draw a hard line now forcing compliance or gradually draw the line as time goes on. Mr. Hiscock raised the question is this a technology issue or is this a training issue for PSAPs. It can be both. It was agreed to draw a harder line now.

Mr. Jackson asked for a motion on the interpretation of the Rule#1. *Mr. Leutz motioned that the Ohio 9-1-1 Support and Compliance Program is to monitor the data gathering and ensure it is best it can be at the time as we move forward with technology and to allow the Program Office the option not to require mandatory compliance, if there is a good faith effort on the part of the county, as stated in the Rules. Motion was seconded by Representative Carfagna. There were no further discussions. Ms. Wulliger called the role:*

Representative Rick Carfagna - yes

Commissioner Ed Humphrey - yes

Mr. Hiscock – yes

Mr. Leutz – yes

Mr. Loree – yes

*Motion to grant the Ohio Program Office flexibility when interpreting the data gathering rule Passed.*

Mr. Jackson explained the second Rule interpretation of Average Call Answering Time. The question arose should this be determined per PSAP or per county. The intent was per PSAP, but the county is ultimately responsible for it, as it is the entirety of funds at risk. Should it be the average of all PSAPs or should it be per PSAP. One PSAP not achieving this goal could affect a whole county. Rep. Carfagna felt that it allowed one PSAP to hide behind the others. It was stated that out of 155 PSAPs, this only applies to two. Mr. Hiscock stated that the Steering Committee's charge is to offer standardized requirements and the citizens deserve this standard. He felt this would be a step backwards to use an average.

Mr. Jackson asked for a motion on the interpretation of the Rule#2. *Mr. Leutz motioned that the Ohio 9-1-1 Support and Compliance Program should proceed at the per PSAP when addressing the call answering time as they are now, and the Steering Committee can address any compliance issues on a case-by-case basis. The motion was seconded by Commissioner Humphrey. There were no further discussions. Ms. Wulliger called the role:*

Representative Rick Carfagna - yes

Commissioner Ed Humphrey - yes

Mr. Hiscock – yes

Mr. Leutz – yes

Mr. Loree – yes

*Motion to grant the Ohio Program Office to proceed enforcing the Rule according to results of each PSAP when measuring call answering time Passed.*

Now continuing with updates, the State was currently negotiating with the highest rank vendor for the statewide NG9-1-1 core services and ESINet System when a notice came in that they were selling their 9-1-1 division. Due to technological and pricing upgrades, since it has been two years, it was requested that a new RFP be issued, and the current RFP be cancelled. Rep. Carfagna felt that there is a strong format in place now and set in place that it should streamline the process a little bit.

The Federal Grant process has halted due to the government shut down.

Ms. Wulliger updated the Committee regarding reappointments. Mr. Leutz and Mr. Robbins have been reappointed by Governor Kasich to the ESINet Steering Committee beginning December of 2018 through December of 2022.

Mr. Jackson updated everyone regarding the two-hour required training as stated in the Rules. We have partnered with Ohio APCO/NENA, and they will be providing the training for us. We are grateful for their participation.

Mr. Jackson shared that a new State CIO/Assistant Director has been appointed. Ervan Rodgers came from the Ohio Attorney General's Office where he focused on developing IT strategies to better serve and protect Ohioans. He was on the OGRIP council amongst other very important roles. He will now be the Chair of the ESINet Steering Committee and will probably be attending soon.

Mr. Jackson shared that discussions on the ORC 128 has been halted due to the business change of the highest ranked vendor. The discussion of fees is probably fruitless at this point. The Committee did request a copy of the current feedback from LSC.

Mr. Jackson called roll to specifically ask the Steering Committee members if they had any new business items to discuss:

Representative Carfagna – No

Commissioner Ed Humphrey - No

Mr. Leutz - No

Mr. Hiscock – No

Mr. Loree – No

Mr. Jackson opened the floor for options on days to schedule the next meeting which will be a teleconference meeting on February 21, 2019. Mr. Jackson then requested a motion to adjourn the meeting. *Commissioner Humphrey made a motion to adjourn, which was seconded by Rep. Carfagna. All were in favor and the meeting was adjourned at approximately 11:50AM.*